Canvas LMS

Initial System Build

With a subscription to Canvas schools will receive an innovative, cloud-based learning management platform that can be accessed by any user with an internet connection and a supported web browser, including Chrome, Safari, FireFox, and Edge.

Schools will receive the full-time services of two Instructure team members until the project is complete, as described below.

A Project Consultant (PC) will work closely with schools to monitor the implementation plan and timeline and acts as your main point of contact for questions. The PC also provides consultation on technical tasks relating to SIS integration, authentication, content migration, branding, and account configuration.

A Dedicated Customer Success Manager (CSM), who knows your implementation inside-out, will see you through every step of the process. Once implementation is complete and throughout the life of the contract, your CSM will always be your administrators' main point of contact for questions and feedback.

We will spend as much (or as little) time setting you up and integrating the Canvas platform. Canvas implementation packages provide service options to meet each school's implementation requirements. They range from minimal support and guidance to full project ownership and management by Instructure.

Content

Canvas has implemented a standards-based architecture and is a participating member of IMS Global. Instructure has 14 up-to-date IMS certifications, including:

- LTI 1.0, LTI 1.1, LTI 1.1.1, LTI Advantage 1.3
- LTI Content Item Message Service
- L
- TI Outcomes Service
- CC 1.0, 1.1, 1.2, 1.3
- Thin CC 1.3
- QTI 2.1
- Caliper 1.0
- OneRoster 1.1

Canvas is also IMS Conformance Certified in the Caliper Analytics®1.1 standard.

Canvas supports authentication through Google, Microsoft, SAML, CAS, ADFS, LDAP.

Canvas is your gateway to a world of powerful, standards-based LTI education tools, without having to deal with the headache of a difficult or lengthy integration setup. Schools have access to almost 400 LTI tools, including Nearpod and Discovery Education, that can be seamlessly integrated into Canvas. Most

systems that support LTI allow them in one or two places at most, significantly limiting an institution's creativity and flexibility. In contrast, Canvas supports LTIs in five parts of the system, creating a seamless experience that overcomes fragmentation and enables Canvas to be the central hub for teaching and learning.

In addition to LTI tools, Canvas also provides an extensive, open REST (JSON) API that we publish publicly because we value openness, ease of use, flexibility, and future-proofing. This makes it easy for third-party apps to plug right into Canvas.

Teachers have access to Canvas Commons, a Learning Object Repository which has over 90,000 teacher and district created learning objects, including courses, quizzes, modules, assignments, etc. Users can find and share resources in private, group, and public spaces. Your Curriculum Teams can approve and prioritize approved content for teachers to find quickly.

Unique to Commons, Consortium Sharing provides a way for districts to connect and share resources in a secure manner.

[Canvas Commons](#)
[Canvas EduAppCenter](#)

Tech Support

Districts will assign local Support Admins who will have access to Canvas support through email, chat, and phone.

Canvas offers 3 support packages.

Standard Support
- 24/7/365 Online Help Center
- 24/7/365 Online Community
- Email support within 2 business days for Support Contact.
- Support Contacts can call Canvas Support from 6 a.m. - 6 p.m. Local Time, Local Business Days.
- Admins can escalate tickets to Canvas Support in the Canvas Support ticketing system.
- One local support admin

24/7
- 24/7/365 Online Help Center
- 24/7/365 Online Community
- Email support within 8 hours for Support Contact.
- Institution provides Tier 1 helpdesk for all users
- Admins can call Canvas Support 24/7/365. Admins can escalate tickets to Canvas Support in the Canvas Support ticketing system. Admins can contact Canvas Support directly by phone, live chat, or email/webform.
- Up to 3 local Support Admin contacts

24/7 Tier 1
- 24/7/365 Online Help Center

- 24/7/365 Online Community
- Faculty / staff users can contact Canvas Support directly by phone, live chat, or email / webform.
- One hour response for webform/email tickets
- Canvas provides Tier 1 for faculty and staff.
- Admins can call Canvas Support 24/7/365. Admins can escalate tickets to Canvas Support in the Canvas Support ticketing system.
- 120 seconds for phone; 120 seconds for live chat
- Up to 3 local Support Admin contacts

Professional Development

Canvas includes many Free Resources for districts to start Professional Development with teachers:
- Ready-made course template
- Growing with Canvas - self-paced course designed by our Canvas trainers that can be imported right into every teacher's instance.
- Be the Hero - self-paced course designed by Canvas trainers and designed specifically for admins.
- Getting started videos
- Access to our Canvas Guides

The Canvas Community is also an excellent resource to learn how schools are transforming their classrooms with Canvas.

CanvasLIVE (LIVE.CanvasLMS.com) will make it fun and engaging for Canvas users to collaborate with other Canvas users, host events, win points, and gain recognition. CanvasLIVE also gives Canvas users a chance to participate in live events, like:

● Weekly Twitter chats that are hosted by Community members, from both HE and K-12 spaces
● View and present keynote presentations
● Live-stream CanvasCon sessions
● Informal shop-talk sessions
● Formal webinar presentations
● Chat rooms for brainstorming, troubleshooting, and collaborating in real-time with other Canvas users

In the past 9 months, we had over 200+ events. 48% of which were hosted by community members and about 52% of those events were meet-ups, demos, and Twitter chats.

Unique to Canvas is the Canvas Network. The Canvas Network is one of the largest MOOC platforms, granting anyone in the world access to open online courses for personal and professional development.

Districts can also work with Canvas to schedule:
- Customized webinars
- Onsite Training/adoption consulting

- Admin consulting - Unlimited Subscription Based Training

Course Duplication and Sharing
Curriculum Leaders can develop and distribute curated content and materials using [Blueprint Courses](#). This tool provides Curriculum Developers a way to create master courses, and allows them to push content and updates to teachers. Teachers can search [Canvas Commons](#) for over 90,000 artifacts (and growing) to pull into their courses. Districts can also use Canvas Commons in a private library approach to set up grade/subject level PLCs to grow their internal intellectual property. Teachers who would like to quickly share materials with others can use the new [Direct Share](#) feature. This feature allows teachers to choose other teachers they are working with, and send them copies of content that can be added directly into their courses.

Automatic Course Updating
Yes - Through the SIS integration, enrollments and course creation is done automatically.

Integration with Google Docs
Currently Canvas leverages Google Apps LTI. Google also partnered directly with Canvas to develop the new Google Assignments LTI, which is currently in BETA. [Google Apps LTI](#) [Google Assignments LTI](#)

Integration with Google Classroom
Teachers can link out to Google Classroom from Canvas, but this is not the intended use. Canvas becomes a replacement for Google Classroom. Canvas houses and distributes content just like GC but provides teachers with a much more robust feature set to support individualized, project based, blended, flipped, competency based learning models and more.

Project Based Learning
Contrary to popular belief, PBL does not stand for posters, brochures, and lackluster dioramas. In fact, project-based learning (PBL) reinforces impactful instructional strategies, bundles multiple standards, and gets the biggest impact out of your instructional time. Join Nicholina Wilson, ePathways Innovation Specialist at Seminole County Public Schools, where she will share tips and resources to help engage your learners with project-based learning. Let's use Canvas to create dynamic, innovative projects and discuss ways to inspire student-centered learning. [Creating a PBL learning environment in Canvas](#) Here is another user created video on how they leveraged Canvas to support PBL -

[Gamification](#)
Badging
[Badgr - Free/included](#) While Badgr is free and included in your Canvas subscription, there are other platforms you can leverage. To learn more about these platforms please see this link - [Others - Accreditrust, Accredible, Credly](#)
Video Streaming
Yes, you can use Canvas Conferences to run a live video stream,. [Canvas Conferences](#) You can also connect Zoom, Google Meetings or Microsoft Teams to Canvas to support live video streaming.
Assessment Banks
MasteryConnect? Commons? Examview
Usable on Multiple Devices
Android/iOS Chromebooks
Student-Teacher Communications
Inbox - https://community.canvaslms.com/docs/DOC-10705-67952720333 Announcements - https://community.canvaslms.com/docs/DOC-10736-67952724136 Grading with Feedback - https://community.canvaslms.com/docs/DOC-12746-415255023 All these and more, can be delivered inside Canvas, pushed to email or even push notification on a cell phone.
What SIS or SMS are integrated?
All used by LI districts
COVID-19 RESOURCES
[COVID 19 Blog](#) [Tools for Online Learning When the Classroom Closes](#)

[Maintaining the Connection of the Classroom](#)

We are comparing the BUZZ, Canvas and Schoology LMSs, what distinguishes your system from the others

Support - Tier 1 Support - Staff receives 24/7/365 access to phone/chat support. Our support team works for Canvas and are domestic. As part of our SLA, we answer the call/chat in under 2 minutes. Others claim similar offers, but ask about their contracted SLA.

Mobile - most downloaded/highest rated mobile apps on app stores. Parent, teacher, students apps.

Accessibility - We publicly share how our platform is built on Accessibility. Here are two links that showcase our commitment to Accessibility.

[Canvas and Accessibility](#)
[Deeper Dive into Accessibility](#)

Mobile Apps - Every LMS should have a Mobile App plan. Our Apps are not only the most rated (because we are the most used LMS) but have the highest ratings in their respective marketplaces. Apps are where your learners are accessing

Canvas Student -
https://apps.apple.com/us/app/canvas-student/id480883488

Canvas Teacher -
https://apps.apple.com/us/app/canvas-teacher/id1257834464

Canvas Parent -
https://apps.apple.com/us/app/canvas-parent/id1097996698

Open Sourced, Open Content and Open Education -
https://www.instructure.com/canvas/higher-education/platform/open

Reliable and Always Up -

https://www.instructure.com/canvas/higher-education/platform/reliability

The Most 3rd Party Integration in Eduation -

https://www.instructure.com/canvas/higher-education/platform/integrations

Canvas Services -

https://www.instructure.com/canvas/higher-education/platform/services

College and Career Readiness -

Canvas is used in Higher Education AND K12. Prepare your learners in K12 by using the same tool being used by NYU, Malloy, Columbia and others!

Accessibility of the platform? What screen readers are supported?
Canvas has been evaluated by Instructure and WebAIM according to WCAG 2.1 standards. Testing is regularly conducted using automated tools, assistive technology such as screen readers, keyboard testing, etc. More information on Canvas' compliance and conformance are available on the Accessibility page.   Canvas supports the following screen reader technologies including JAWS, VoiceOver, and NVDA. Canvas includes an Accessibility Checker in its Rich Content Editor to provide teachers 1-click access to a tool that verifies the accessibility rules on this page.
What differentiation options are available for teachers?
Teachers can leverage differentiated assignments and due dates to choose which students receive certain assignments, and when assignments are due for individual and groups of students.   Teachers can also use Canvas' MasteryPaths tools to provide automated release of teacher created content to students based on score-range rules. This tool allows a teacher to define multiple pathways students can move through based on their performance on an assignment or assessment. More information on MasteryPaths is available in the Canvas Community.
What external tools are available and how do they work in the system?
Canvas has over 394 external tools available for schools and teachers to use. These tools can often be installed from the App Center in a Teacher's course or by an account administrator.   Many tools, such as Google, provide a way for teachers to embed content directly in their page or Module for students to access. Tools such as Discovery Education, Nearpod, and Google, provide a way for teachers to assign work to students and pass student achievement scores back to the Canvas Gradebook. A list of some tools available for Canvas are in the EduAppCenter.
How do teachers monitor student progress and performance?
Canvas has introduced New Analytics to provide teachers a resource with actionable data. Teachers can review data such as student interactions and grade performance. Teachers can use data to "Message Students Who" fall into certain performance criteria, or have not completed or viewed certain resources.   Teachers can also use the "Message Students Who" feature in the Gradebook to connect quickly with students who meet criteria such as 'Have Not Submitted' or 'Scored Less Than.'
Can schools and teachers customize the homepage their students see?

Homepages provides teachers a location to post updates and links to content students will be completing, much like a teacher's website. Schools and Teachers have the ability to create a customized course homepage that provides information to students and parents. Other options are available depending on school or teacher preference
Users can flexibly store and share content?
With Canvas Commons Learning Object Repository users can share and find resources in private, group, and public spaces. Schools can approve and prioritize approved content for teachers to find quickly. Consortium Sharing provides a way for districts to connect and share with other districts teaching using the same standards.

Unique to Canvas

By leveraging IMS Global Standards Canvas provides Districts a "One-Stop Shop" experience for teachers to leverage curriculum resources and other tools with their students. Teachers can utilize these tools when and where they make sense, rather than one or two locations that may be disconnected from the flow of the curriculum. Additionally, actionable Analytics empowers teachers to connect quickly with students who may be struggling, and provide them support opportunities with tools like MasteryPaths.

Dedicated to Accessibility - We publicly share how our platform is built on Accessibility, more information is available on the **Canvas and Accessibility** and **Deeper Dive into Accessibility** pages.

Curriculum Creation and Sharing - Blueprint, Commons, Direct Share enable Curriculum Departments and teachers to quickly find and share resources.

Actionable Data - Canvas Analytics provides unique messaging capabilities using real-time data so teachers can take action.

Mobile Apps that Make Sense - Native iOS and Android Apps for Parents, Teachers, and Students

Instructure COVID-19 Responses - COVID 19 Blog, Tools for Online Learning When the Classroom Closes, Maintaining the Connection of the Classroom

Canvas supports integrations with Student Information Systems through standards-based connections like OneRoster, and can utilize CSV or API connections to communicate.